Privacy Policy

**Introduction**

React Fast Training (“we”, “our”, or “us”) is committed to protecting your personal data and respecting your privacy. This Privacy Policy outlines how we collect, use, store and protect any personal information you provide through our website (www.reactfasttraining.co.uk).

This policy complies with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

**What Information We Collect**

We may collect and process the following types of personal data:

* Contact details: Name, email address, phone number
* Booking information: Course type, preferred dates, location
* Payment details: Where applicable (handled via secure third-party processor)
* Website usage: IP address, browser type, time zone, cookies, and analytics data
* Communication history: Emails, messages, course queries or feedback

**How We Use Your Information**

We use your information to:

* Respond to your enquiries or booking requests
* Process and manage course bookings and communications
* Issue certificates of attendance or completion
* Maintain internal records and compliance with training regulations
* Send important course updates, reminders or feedback requests
* Improve our website and customer experience

We do not sell, rent or trade your personal information.

**Legal Basis for Processing**

We process your data under the following lawful bases:

* Contractual necessity: To deliver the training services you have requested
* Legal obligation: To meet regulatory or certification requirements
* Legitimate interests: To communicate with customers and improve our services
* Consent: For email marketing (you can opt out at any time)

**How We Store and Protect Your Data**

Your data is securely stored using encrypted systems and is only accessible by authorised personnel. We take appropriate steps to prevent unauthorised access, loss or misuse.

We retain your personal data only for as long as necessary to fulfil the purpose it was collected for, including any legal, accounting, or reporting requirements.

**Sharing Your Information**

We may share your data with:

* Certification bodies (e.g., awarding organisations if your course includes accreditation)
* Trusted third-party processors (e.g., secure payment providers or email platforms)
* Legal or regulatory authorities when required by law

We will never share your data for marketing purposes without your explicit consent.

**Your Rights**

Under UK data protection law, you have the right to:

Access the personal data we hold about you

Correct inaccuracies in your data

Request erasure (‘right to be forgotten’)

Object to or restrict certain types of processing

Withdraw consent at any time (for marketing)

Complain to the Information Commissioner’s Office (ICO)

To exercise any of these rights, please contact us at: www.reactfasttraining.co.uk

**Changes to This Policy**

We may update this policy from time to time. The latest version will always be posted on our website. Please check back regularly to stay informed.

**Contact Us**

If you have any questions about this Privacy Policy or how we handle your data, please contact:

React Fast Training

Email: info@reactfasttraining.co.uk

Website: www.reactfasttraining.co.uk